Cityscapes Adventures Carlisle 2027 – Volunteer Roles

This year, an exciting city-wide adventure is coming to Carlisle. Join us to discover the city from a whole new perspective. Packed with challenges, exploration and problem-solving, this large-scale wide game will take participants on a journey across the city as they uncover clues and complete activities along the way.

There will be approximately five event zones across the city, each supported by:

- Zone Leaders
- Activity Leads
- Activity Volunteers

In addition, Growth Volunteers will work across the city alongside the event team to help promote Girlguiding and engage with the public.

What does each role do?

All Volunteers

All volunteers play an important part in creating a safe, enjoyable and memorable event experience.

Responsibilities include:

- Delivering activities and supporting participants, leaders and event staff.
- Answering questions, providing directions and offering general assistance.
- Following all event and activity risk assessments.
- Helping to maintain a safe environment for everyone.
- Wearing an event-issued pink high-visibility jacket and animal ear headband to remain easily identifiable.
- Using the event WhatsApp group for updates, coordination and reporting concerns.

Zone Leaders

Zone Leaders oversee a designated area of the event and support the volunteers and activities within it.

Responsibilities include:

- Supporting activities, volunteers and participants within their zone.
- Acting as the main point of contact for information and directions.

- Ensuring activities run smoothly and volunteers feel supported.
- Reporting issues and communicating updates from the event team.
- Assisting with volunteer briefings, breaks and debriefs.
- Helping to create a safe, positive and well-organised event experience.

Activity Leads

Activity Leads are responsible for the safe and effective delivery of a specific activity.

Responsibilities include:

- Leading and overseeing an allocated activity.
- Ensuring activities are delivered safely and in line with risk assessments.
- Supporting and coordinating Activity Volunteers.
- Monitoring participant engagement and the smooth running of the activity.
- Reporting concerns, incidents or issues to the Zone Leader and Event Team.

Activity Volunteers

Activity Volunteers support the delivery of activities across the event.

Responsibilities include:

- Assisting Activity Leads or event partners with delivering activities.
- Engaging participants and providing encouragement and support.
- Helping manage equipment and activity resources.
- Following risk assessments to maintain a safe activity environment.
- Providing general support to ensure activities run smoothly.

Growth Volunteers

Growth Volunteers help promote Girlguiding and encourage membership growth across the region.

Responsibilities include:

- Promoting Girlguiding to members of the public.
- Answering questions about Girlguiding and its opportunities.
- Sharing information about volunteering and membership.
- Encouraging interest from potential volunteers, young members and families.